Product Bulletin No. EOL4101

End-of-Sale and End-of-Life Announcement for the Cisco Unified IP Phone 7902G

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco Unified IP Phone 7902G. The last day to order the affected product is November 29, 2006. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until November 28, 2011. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to migrate to the Cisco Unified IP Phone 7906G.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified IP Phone 7902G

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 31, 2006
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 29, 2006
Last Ship Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 27,2007
End of SW Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 29, 2007
End of Routine Failure Analysis Date	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	November 29, 2007
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 29, 2007
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product.	February 24, 2011
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 28, 2011

Note: The Cisco Unified IP Phone 7902G end-of-sale date within Europe, the Middle East, and Africa, or EMEA, (as defined by Price List) is 01-JUN-2006 per end-of-life bulletin number EOL4035. The 29-NOV-2006 end-of-sale date reflected here applies to all other regions worldwide.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CP-7902G	7902G IP Phone With One Station User License	CP-7906G	Cisco IP Phone 7906G
CP-7902G-CCME	Cisco IP Phone 7902G, Global, Spare	CP-7906G-CCME	Cisco IP Phone 7906G with 1 CCME RTU License
CP-7902G-CH1	CallManager Unit license for single 7902 IP phone	CP-7906G-CH1	Cisco IP Phone 7906G Channel Bundle
CP-7902G=	Spare CallManager Unit license for single 7902 IP phone	CP-7906G=	Cisco IP Phone 7906G
SW-CCM-UL-7902	Cisco CallManager Express License For Single 7910 IP Phone	SW-CCM-UL-7906	CallManager RTU License for Single IP Phone 7906G
SW-CCM-UL-7902=	Cisco CallManager Express License For Single 7910 IP Phone	SW-CCM-UL-7906=	CallManager RTU License for Single IP Phone 7906G

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SW-CCME-UL-7902	IOS Telephony Service license for single 7902 IP phone	SW-CCME-UL-7906	Cisco CallManager Express License For Single 7906 IP Phone
SW-CCME-UL-7902=	IOS Telephony Service license for single 7902 IP phone	SW-CCME-UL-7906=	Cisco CallManager Express License For Single 7906 IP Phone
SW-ITS-UL-7902	7902G IP Phone With One Station User License	There is currently no replacement product available for this product.	–
SW-ITS-UL-7902=	Cisco IP Phone 7902G, Global, Spare	There is currently no replacement product available for this product.	–

PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco Unified IP Phone 7902G is the Cisco Unified IP Phone 7906G.

Customers are encouraged to migrate to the Cisco Unified IP Phone 7906G. Information about this product can be found here: http://www.cisco.com/en/US/prod/collateral/voicesw/ps6788/phones/ps379/ps6934/product_data_sheet0900aecd8048f738.html

Table 3. Product Comparisons

Feature	Cisco Unified IP Phone 7902G	Cisco Unified IP Phone 7906G
Display	No display	Graphical monochrome display (supports text-based XML)
Protocol Support	SCCP	SCCP and SIP
Power	Cisco inline power or local power	IEEE 802.3af power, Cisco inline power, or local power
Security	Image authentication	Supports X.509v3 digital certificates, plus secure media/signaling

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through Cisco's Authorized Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: http://www.cisco.com/en/US/ordering/or6/or17/order_refurbished_equipment_program_description.html

FOR MORE INFORMATION

For more information about the Cisco Unified IP Phone 7902G, visit http://www.cisco.com/en/US/products/hw/phones/ps379/prod_eol_notices_list.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice

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